

Policy Summary

1. This policy summary does not contain the full policy terms and conditions of **SilverKnight Rescue Plus** to be undertaken; these can be found in the policy document which you should read. A copy of the policy document will be provided on completion of your contract or at any time on request.
2. This insurance is underwritten by **AmTrust Europe Limited**.
3. The type of insurance that you will be provided with is **Motor Vehicle Breakdown Cover**. You will be covered for **Roadside Assistance and Vehicle Recovery**.
4. The significant features and benefits of this product include
 - **Unlimited access to a 24/7 helpline to access policy services**
 - **Up to 60 Minutes UK Roadside Assistance (Including breakdowns at your home address)**
 - **UK Vehicle Recovery to Home or Original Destination**
 - **UK Medical Recovery**
 - **Message Relay Service**
 - **Free UK & EU Route Maps**
 - **Choice of one of the following;**
 - **24 Hours Car Hire**
 - **Overnight Accommodation**
 - **Journey Home by Public Transport**
5. Any of the following would invalidate the cover of this policy or affect the policyholder's ability to claim
 - **Any claim made within the first 5 days of the first period of cover**
 - **Costs incurred without prior approval**
 - **Vehicles not in a roadworthy condition or not holding a current MOT Certificate**
 - **Vehicles which have not been maintained and operated in accordance with the manufacturer's recommendations**
 - **A previous inadequate repair; unsuccessful D.I.Y. ; dismantling and/or reassembly**
 - **Any recurring claim due to the same cause; where action has not been taken to correct the fault**
 - **Vehicles not repaired contrary to prior advice to do so**
 - **Claims where all ordinary and reasonable precautions to prevent or minimise any loss, damage or breakdown have not been taken**
6. The exclusions and limitations detailed in point 5 above and all other exclusions can be found in sections titled **WHAT YOU ARE NOT COVERED FOR** and **CONDITIONS** of your policy document.
7. The duration of this policy is for 12 months.
8. We hope that you will be happy with your insurance policy. If, having examined it, you decide not to proceed, you have **14 days** from the date you received your policy document to cancel the policy. To do this you should contact the intermediary or organisation that sold you your policy.
9. Claims can be made by:

phone on **0844 324 5692**

or in writing to General Legal Protection Limited, King's House, King Street, York, YO1 9WP
10. If you wish to register a complaint please put it in writing to:

Managing Director, General Legal Protection Ltd, Kings House King Street, York, YO1 9WP

Or call 01904 683300

We are covered by the Financial Ombudsman Scheme, should you wish to refer your complaint to them if you are unhappy with the outcome of our investigation.
11. The insurer is covered by the Financial Services Compensation Scheme. You may be entitled to compensation from this scheme if they are not able to meet their obligations. This will depend on the type of business and circumstances of the claim.

You can get further information from us or the Financial Services Authority (FSA).

 - AmTrust Europe Limited is authorised and regulated by the Financial Services Authority

Directives

This non investment contract is governed by English law.

AmTrust Europe Limited Registered Number 1229676
 Lloyd's Building, 4th Gallery, 12 Leadenhall Street, London EC3V 1LP

Member of the Association of British Insurers

Authorised and regulated by the Financial Services Authority

You can check this on the FSA register by visiting the FSA website www.fsa.gov.uk/register or by contacting the FSA on 0845 6061234

 - General Insurance Business is authorised by the Financial Services Authority. You can contact them at the following address: Financial Services Authority, 25 The North Colonnade, Canary Wharf, London E14 5HS